

Appendix Two: Training for employment

Training for employment- VAB and Dearne Electronic Community Village

Background

Following consultation and intelligence from the research team The Dearne Area Council agreed that the priorities for the Dearne Area would be as follows:

- Improving the economy
- Young People
- Skills and learning for work
- Environment
- Improving Health







Unemployment is one of the biggest issues in the Dearne Area. Therefore Voluntary Action Barnsley (VAB) and Dearne Electronic Community Village have been commissioned to provide training for employment service in the Dearne Area. The contract was awarded from 3rd August 2014 until the 31st March 2016 with a full contract price of £112.000.

This contract meets three of the priorities by way of improving the economy (people gaining employment), skills and training for work and improving health (both mental and physical by way of giving people a focus).

The service operates from the Salvation Army, Dearne electronic community village, Embankment centre and the Dearne community children's centre. The figures below are the actual numbers for the period 20th June to 17th September 2015 which is quarter 4 of this contract but quarter 2 in financial years.

Training for employment – Quarter 4 report received on 21st

September

Skills and learning for work		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	
Improving the economy	Milestones achieved	
	Outcome indicator targets met	
	Social value targets met	
Improving Health	Satisfactory spend and financial information	
	Overall satisfaction with delivery against contract	

Activity Intervention Targets

	Quarter 1		Quarter 2		Quarter 3		Quarter 4		Year 1 Totals	
	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual
Learners Recruited	8	44	8	45	8	37	8	50	32	176
Learners achieving qualification	8	5	8	39	8	12	8	18	32	74
Learners into employment	2	4	2	14	2	8	2	14	8	40
Learners into local employment	1	4	1	14	1	8	1	10	4	36
Learners into further Training	2	10	2	10	2	18	2	16	8	54

Secured local employment

During this quarter 14 people have secured employment that is 40 in the 11 months the contracts been operational. Examples of the local employment opportunities are below:

- BK – Capita - Call centre Staff - Full Time
- LW - Excel Servicing - Field Service Engineer - Full time
- MP (Was employed last report, was on a temp contract, is now back in work) - ASOS Picker
- DP - A&S Packing - Warehouse Operative - Full time
- MW - Highgate allotment/Havenfield Lodge - Volunteer Co-ordinator/Befriender - 14hrs/16 hrs
- IP - Safe Style – Sales - Full time
- MH - Safe Style – Driver – Full time
- CN (Was let go from his Capita job, now employed again) – BT - Call handler - Full time
- JR - Company Shop - Sales assistant - Part Time
- DR - Care work
- MH – Ikea distribution Warehouse - Full time
- PF - Caterpillar Progress Rail – Sales - Full time
- DM - New York Bagel Company - Full time
- WH - Ultima Kitchens - Full time

Further training

Some of the further training that participants have been referred to is highlighted below:

- Health and Social Care AGE UK In process

Referrals to other support services

- CC - Volunteering SA Shop/Supported Volunteering - Helping 3 days a week - In application process
- CS - CFR Volunteering - In process of waiting on DBS check

Outcome indicators

<u>Outcome indicators</u>	<u>Quarter 1</u>		<u>Quarter 2</u>		<u>Quarter 3</u>		<u>Quarter 4</u>		<u>Year 1 Totals</u>	
	<u>Targ et</u>	<u>Actu al</u>	<u>Targ et</u>	<u>Actu al</u>	<u>Targ et</u>	<u>Actu al</u>	<u>Targ et</u>	<u>Actu al</u>	<u>Target s</u>	<u>Actu al</u>
<u>Unemployed People working towards making a positive contribution.</u>	<u>8</u>	<u>37</u>	<u>8</u>	<u>42</u>	<u>8</u>	<u>37</u>	<u>8</u>	<u>42</u>	<u>32</u>	<u>158</u>
<u>Unemployed People taking control over their life & activities</u>	<u>8</u>	<u>37</u>	<u>8</u>	<u>42</u>	<u>8</u>	<u>37</u>	<u>8</u>	<u>42</u>	<u>8</u>	<u>158</u>

Social value objectives

	<u>Quarter 1</u>		<u>Quarter 2</u>		<u>Quarter 3</u>		<u>Quarter 4</u>		<u>Year 1 Totals</u>	
	<u>Targe t</u>	<u>Actu al</u>	<u>Targe t</u>	<u>Actu al</u>	<u>Targe t</u>	<u>Actu al</u>	<u>Targe t</u>	<u>Actu al</u>	<u>Target s</u>	<u>Actu al</u>
Unemploye d people having more confidence & self esteem to be able to access work or move on to	8	37	8	42	8	37	8	42	32	158

further training.										
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Employer Engagement

This quarter we have engaged with Safestyle UK, they wanted to recruit in the Dearne area and were looking at ways they could get in touch with local job seekers. They were happy to talk to anyone wanting to work and find out if there was anything suitable for them within their business. They were prepared to provide transport and even fund clothing if needed. They would support anyone who was willing to give their company a chance. Lee Osbourne from Safestyle UK came to several job clubs and spoke to our clients, some of which took up the training offer he had. The jobs on offer weren't for everyone, but a lot were willing to try it and see. Safestyle were clear in the fact that they knew it would be for everyone, but were willing to give people a try too. There were a few success stories from Lee coming to the job clubs. We still have contact with Lee now and if we have new clients attend that may be suitable or interested we still refer to Lee.

Social return on investment

Based on the theory that each person going into employment was previously claiming job seekers allowance £73.10, the wider social return on each participant gaining employment would be an economic saving of £292 per month. In the 12 months since this contract started 40 people have secured employment.

£292 (JSA per month) x 40 (participants) = **£11'680**. If all of the individuals stayed in employment for 12 months the social return on investment for those 40 individuals would be **£140'160**

Therefore for every month those 40 employees are in employment a wider social return on investment is made. This figure does not take into consideration that some of them may have been claiming DLA, receiving housing benefit or contributing by way of paying taxes. The other positive value would be because of being in employment (having more money to spend) they may be contributing more to local businesses.

This very basic figure also does not take into consideration that because they may be more fit and active, mentally and physically, they are less likely to access front line services, again lessening the financial burden on wider service provision.

Beneficiary Feedback

I spoke to Rory on the phone (for a good hour!) before even attending the session. I needed to explain that although I could use a computer in my previous job I didn't have the basic knowledge to even send an email! I was also confused about the job centres requirements

of me and was nervous about the process. My CV was ok but needed an upgrade. Rory was great at putting me at ease, making me feel welcome and (unlike previous experiences) gave me all the attention and time I needed, despite having to juggle as others were attending the workshop. He did manage to give me some 1 to 1, which I was very grateful for. I'm so pleased to be back in F/T employment and now have the added bonus of Computer skills!

Beneficiary Feedback

Rory has been a massive help in helping me achieve a new direction in my life. What started as a light-hearted chat turned into my new career! He has helped me not only with my marketing, including photography and web design, but has also put me through a qualification and gave me advice and guidance in starting a small business, plus links to providers who can help with setting up a small business. Thankyou for all the help so far!

Beneficiary Feedback

I like that Rory helps me look for job that I would like, and I apply for that job, and the Job Centre, they don't do that with me. They help you much better here. That is what makes me want to come here all the time. Whatever help you need, Rory will help you. If you're looking for a job he will help you with the jobs you want. What I'm looking for is retail and now I've done some applications I'm hoping for an interview. I can use computer for looking up any jobs. Once I've looked for a job I e-mail, I check in my e-mail if anything comes up. I had a reply yesterday, so I sent back a reply today. Here they have computers, everything you need: stamps, envelopes and Rory will even send it for me.

